



## GenAssurance<sup>SM</sup> Product Warranty



General Cable is committed to exceeding our customers' expectations for quality and performance. We strive to ensure this quality through extensive in-house and third-party testing with strict adherence to our product specifications and industry standards. As such, our products carry a standard one-year limited warranty. Additionally, a 25-year extended warranty protection plan is available for registered products.

### **Standard Warranty**

Products covered are Voice and Data Communications cables including Category 3 cable and higher, Fiber Optic cables, Central Office cables (e.g., switchboard cable), Terminating cable, and Distribution Frame Wire, Electronics and Telecommunications (e.g., OSP and OVD) products.

### **Standard Warranty Term and Conditions**

General Cable warrants that its product will conform to its applicable specifications and will be otherwise free from defects in material and workmanship for a period of 12 months from the date the product is shipped from its factory (the "Warranty Period").

General Cable must be given immediate written notice of any defect and the opportunity to inspect the product to determine whether a breach of warranty has occurred. This warranty covers only products installed at the original installation location. All repairs or replacements covered by this warranty will be shipped to the destination point specified in the original order. The defective product will, at General Cable's option, be either scrapped or returned to General Cable at its expense and per its shipping instructions.

If General Cable replaces a product under this warranty, the replacement will be warranted for the balance of the original Warranty Period.



Count on us to  
deliver the  
solutions that  
keep you  
connected.

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General Cable's sole responsibility under this warranty will be to repair or replace, at its option and expense, any length of product found to be defective during either installation or normal or proper use. This warranty does not apply to normal wear and tear or damage caused by negligence, lack of maintenance, accident, abnormal operation, improper installation or service, unauthorized repair, fire, floods, and acts of God. All costs incidental to repairing or replacing defective products, including but not limited to removal, disassembly, reinstallation and reconstruction, will be borne by the buyer, and in no event will General Cable be liable for such costs.

**THE FOREGOING CONSTITUTES GENERAL CABLE'S SOLE AND EXCLUSIVE OBLIGATIONS AND LIABILITIES. GENERAL CABLE MAKES NO OTHER WARRANTIES ON ITS PRODUCTS, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ALL OTHER WARRANTIES ARE EXPRESSLY DISCLAIMED. In no event will General Cable be liable for any incidental, special, consequential or punitive damages of any nature or kind, however arising, whether in contract, tort or otherwise, even if General Cable is deemed to be aware of the possibility of such damages.**

**General Cable, in no event, will be responsible for any claims or damage arising out of or connected with this warranty or the manufacture, sale, delivery, installation, or use of the product in excess of the purchase price of the product.**

## Extended Warranty

General Cable offers a 25-year limited cable warranty on Datacom and Electronics products. Registration is required and the warranty is administered by General Cable. To register, please complete the registration form, found at [www.generalcable.com](http://www.generalcable.com) in the Product Warranty section, and return along with required documents.

In addition to offering an extended 25-year limited warranty on Datacom and Electronics products, General Cable now offers the same extended limited warranty on OVD and OSP Telecom products. In order to become eligible for the Telecom extended GenAssurance warranty, the network project must use only General Cable Datacom copper and fiber for the structured cable portion (horizontal cable and inside backbone). Upon meeting this criteria, submit the completed registration documents to General Cable, and the extended GenAssurance warranty will be provided for the Telecom cable products.

## Datacom System Warranties

System warranties include the link and channel. End-to-end warranties are typically issued by the connectivity partner.

### • Premier Connectivity Partner – Panduit



Registered PanGen and NetGen solutions have a 25-year warranty that covers repair or replacement of defective components and one point of contact for all cable and component inquiries. The warranty is issued by Panduit and maintained by both Panduit and General Cable. Additional program information can be found at [www.pangensolutions.com](http://www.pangensolutions.com).

### • Additional connectivity partners include:

- Allen-Tel
- Hubbell
- Leviton
- Siemon



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